



Position: Outside Guest Services Attendant (Backshop)
Location: Morgan Creek Golf Course
Job Category: Golf Operations
Compensation: \$15.65- \$17.00
Contact: 604.531.4653 or email: nanderson@morgancreekgolf.com

Description:

Qualified Candidates will thrive in a hospitality environment and be highly focused on providing superior service.

Staff Benefits:

- \$5 green fees (Stand By Golf)
- 8-day advanced booking. \$50 green fee, guests approx. 20% off
- \$10 power cart rentals each for group
- 25% off food OFF shift (Restaurant and The Turn)
- 65% off food ON shift (65% Restaurant and 50% The Turn)
- Cost plus 15% on apparel and equipment after 90 days probation
- Access to the practice facility including complementary range balls.
- Staff shirts, hats and jacket provided.

Key Responsibilities of the Outside Guest Services Attendant:

- Greet every guest you come across that enters the golf operations area.
- Thank every guest you come across after their round.
- Assists with the overall upkeep of the clubhouse, cart storage area, shoe cleaning and parking lot.
- Assists in the setup and execution of golf tournaments and outings.
- Provides sincere and courteous service to all guests with items such as bag handling and club cleaning.
- Maintains the cart staging area in a neat and orderly fashion, including the greeting centre/bag drop area.
- Maintains the cart storage area and cart wash area in a neat, clean and orderly condition.
- Prepares golf carts for play following the standards of Morgan Creek Golf Course.
- Assists in educating players regarding course policy, current cart policy, speed of play and so forth.
- Assists players by changing their golf spikes, if needed.
- Performs range maintenance such as: presenting practice facility with practice balls, picking up baskets, and maintains ball inventory over the course of the day.
- Maintains accurate records of golfers renting clubs.
- Services the customer who is renting golf clubs and cleans rental clubs upon return.
- Assists with food and beverage activities.
- Incorporates safe work practices in job performance.
- Performs other duties as required.

Minimum Qualification for the Outside Guest Services Attendant:

- Must have high school education; or up to one month related experience or training; or equivalent combination of education and experience.
- Valid Driver's License is required.